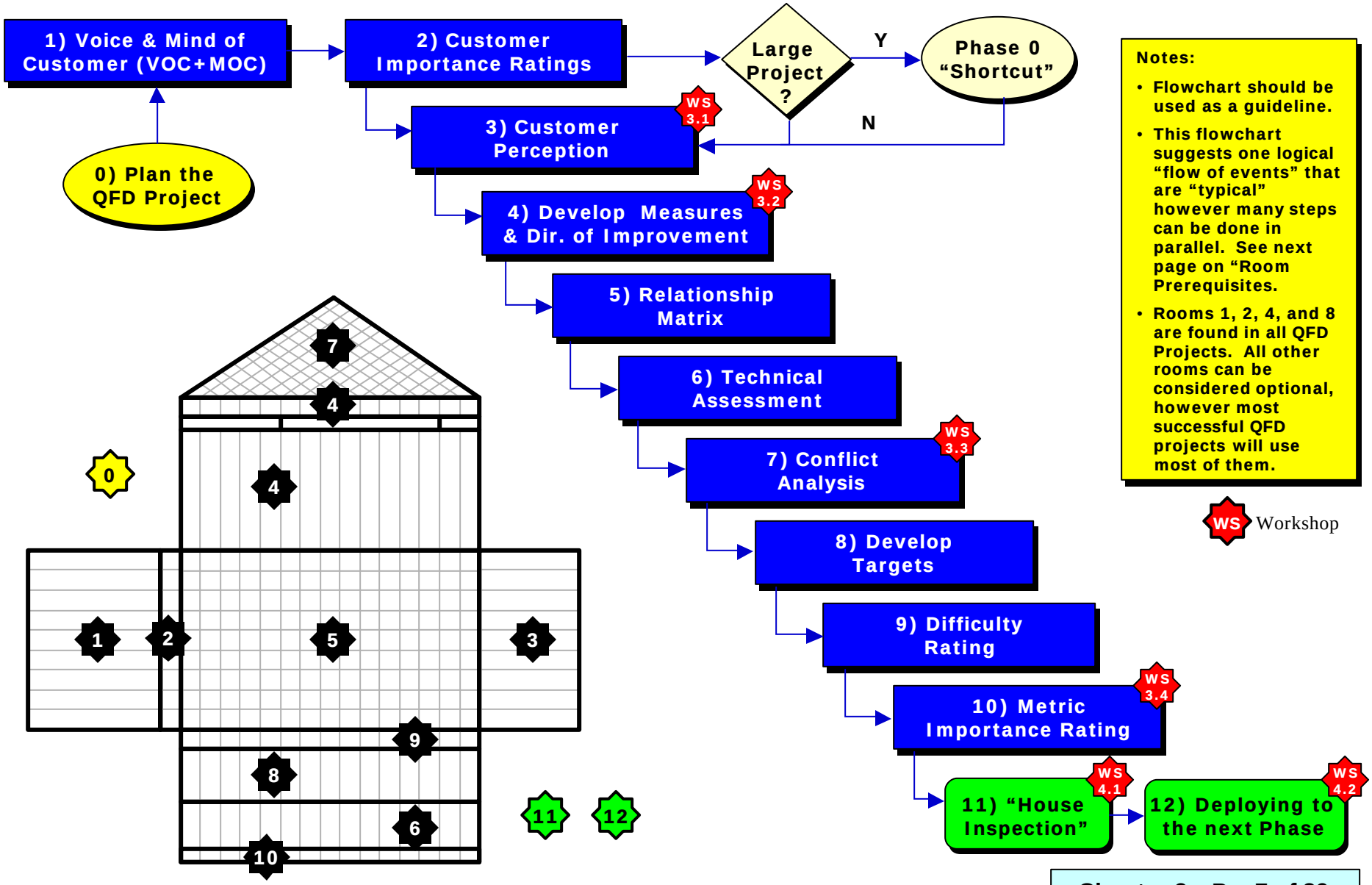
Phase I – The "House of Quality"

(Steps to be used as a guideline, may be rearranged as needed)



Notes:

- Flowchart should be used as a guideline.
- This flowchart suggests one logical "flow of events" that are "typical" however many steps can be done in parallel. See next page on "Room Prerequisites.
- Rooms 1, 2, 4, and 8 are found in all QFD Projects. All other rooms can be considered optional, however most successful QFD projects will use most of them.

WS Workshop

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